

# Abderrahim Aggoun

IT Engineer & Cybersecurity Specialist

Montréal, Québec, Canada • aggoun.net

## Complete IT & Digital Services Catalogue Remote & On-Site — All Levels

This document presents all available services, from basic troubleshooting to advanced cybersecurity and software development solutions. Several entry-level services are offered free of charge to new clients.

■ Email	agg.abderrahim@gmail.com
■ Website	aggoun.net
■ Location	Montreal, Quebec, Canada
■ Availability	Remote & On-Site

## ■ Basic Support & Digital Onboarding

Accessible to everyone. Several services are free for new clients or simple situations.

Service	Description	Indicative Rate
Online account creation	Gmail, Outlook, social media, government services	FREE
Password reset	Email, Windows, various applications	FREE
Initial PC / phone setup	First boot, accounts, Wi-Fi, updates	FREE
Basic software troubleshooting	Crashing app, Windows error, slowness	\$15–35
Software installation	Office, Adobe, browsers, antivirus, utilities	\$20–40
System update	Windows Update, drivers, firmware	\$15–30
PC cleanup & optimization	Junk files, startup, registry, performance	\$35–60
Data backup	Copy to external drive or cloud (Google Drive, OneDrive)	\$25–50
Basic IT training	Word, Excel, email, web browsing	\$40/h
Online administrative help	Government forms, tax filing, online services	\$25–50

## ■ Web Development & Digital Identity

Service	Description	Indicative Rate
Professional showcase website	Modern design, responsive, basic SEO, 5–10 pages	\$350–800
Personal portfolio website	Showcase your work, animations, contact form	\$200–500
E-commerce website	Online store, secure payment, product management	\$600–1500
Landing page	Conversion-optimized single page	\$150–400
Website redesign	Modernize design, fix bugs, optimize speed	\$200–600
HTML/CSS/JS integration	Mockup to code, animations, interactions	\$100–400
SEO optimization	Meta tags, speed, keywords, Google Search Console	\$80–200
Technical specification document	Professional document describing your web project	\$50–150
Mockup and wireframe	Visual prototype before development	\$80–200
Hosting and deployment	GitHub Pages, domain, DNS, SSL, launch	\$50–120
Monthly maintenance	Updates, backups, fixes, support	\$50–150/mo
Logo and visual identity	Brand colors, typography, PNG/SVG formats	\$80–250
Digital business card	Linktree page / vCard / professional QR code	\$30–80
Social media visuals	LinkedIn, Instagram, Facebook banners — all formats	\$40–100

## ■ IT Support & Hardware Repair

Service	Description	Indicative Rate
Windows format and reinstall	Windows 10/11, drivers, basic software included	\$60–100
Hardware/software diagnosis	Identify the root cause of any issue	\$30–50
SSD / hard drive replacement	Data migration included when possible	\$50 + parts
RAM upgrade or replacement	Testing, installation, compatibility check	\$30 + parts
Desktop PC repair	Power supply, motherboard, connectors, fans	\$50–120
Laptop repair	Keyboard, screen, charger, drive, fan	\$50–150
Custom PC build	Component selection, assembly, testing, OS install	\$80–150
Data recovery	Damaged drive, accidental deletion, corruption	\$60–200
Physical cleaning	Dust removal, thermal paste, fans — extends PC life	\$40–70
BIOS/UEFI configuration	Boot order, security, virtualization, overclock	\$30–50
Printer installation	Wired, Wi-Fi, network — drivers and print test	\$30–50
Printer troubleshooting	Paper jam, driver, Wi-Fi connection, print quality	\$25–50

## ■ Mobile, Tablets & Networking

Service	Description	Indicative Rate
Android / iOS format	Full reset, backup beforehand when possible	\$40–70
Data transfer	Contacts, photos, apps between two devices	\$30–50
Google / Apple account setup	Creation, recovery, synchronization	\$20–40
Mobile software troubleshooting	Frozen app, update issues, storage, slowness	\$20–40
Home Wi-Fi configuration	Router, range, WPA2/WPA3 security	\$40–80
Local area network (LAN) setup	Switch, cabling, file and printer sharing	\$60–150
Advanced router configuration	VLAN, QoS, port forwarding, custom DNS	\$50–100
NAS installation	Network storage, remote access, automatic backups	\$80–200
MDM (mobile device management)	Policy deployment, apps, security for business	Quote

## ■ ■ Cybersecurity & Data Protection

Advanced services for professionals and businesses. All interventions comply with applicable Canadian law.

Service	Description	Indicative Rate
Basic security audit	Password check, permissions, software updates review	\$80–150
Firewall setup	Windows Firewall, pfSense or enterprise solution	\$60–150
VPN configuration	WireGuard, OpenVPN — secure remote access	\$60–120
Password manager deployment	Bitwarden / KeePass — setup, training, policy	\$40–80
Malware detection and removal	Full scan, cleanup, report, recommendations	\$50–100
Phishing awareness training	Recognize email threats, safe browsing habits	\$50/person
Data encryption	BitLocker, VeraCrypt — protect sensitive data	\$40–80
Vulnerability assessment	Network and system scan, risk report	\$150–400
Penetration testing	Simulated attack, professional report, recommendations	Quote
Incident response	Post-attack analysis, containment, recovery	Quote
IT security policy writing	Charters and procedures for organizations	\$150–500
Network monitoring setup	IDS/IPS, alerts, continuous monitoring	Quote

## ■ ■ Software Development & Automation

Service	Description	Indicative Rate
Automation scripts	Python, Bash — repetitive tasks, file processing	\$60–200
Internal management tool	Simple app to manage clients, inventory, tasks	\$300–1000
REST API development	Connect your applications via a custom API	\$200–800
Discord / Telegram bot	Notifications, commands, third-party integrations	\$100–300
Data processing	Cleaning, analysis, visualization with Python/pandas	\$80–300
AI integration	Chatbot, classification, text analysis via API	\$200–800
Monitoring dashboard	Real-time dashboard for your data	\$200–600
Network protection program	Monitoring tool, IP blocking, automatic alerts	Quote

## ■ Office Tools, Documents & Design

Service	Description	Indicative Rate
Professional CV / Resume	Word + PDF, bilingual FR/EN, ATS-compatible format	\$40–80
Word / PDF layout	Reports, thesis, contracts, brochures	\$30–80
PowerPoint presentations	Professional design, animations, infographics	\$50–150
Advanced Excel spreadsheets	Complex formulas, pivot tables, VBA macros	\$40–120
Professional forms	Word, fillable PDF, Google Forms	\$30–80
Technical writing	Procedures, user guides, documentation	\$50–150
Simple logo design	PNG/SVG format, transparent background, color variants	\$60–150
Flyers and posters	Events, promotions, services — print-ready format	\$40–100
Professional email template	HTML signature, newsletter template	\$30–80

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## Ready to start your project?

Every situation is unique. Contact me for a free consultation and a personalized, no-obligation quote.

■ Website	<a href="http://aggoun.net">aggoun.net</a>
■ Email	<a href="mailto:agg.abderrahim@gmail.com">agg.abderrahim@gmail.com</a>
■ LinkedIn	<a href="https://www.linkedin.com/in/abderrahim-aggoun">linkedin.com/in/abderrahim-aggoun</a>
■ GitHub	<a href="https://github.com/abderrahim-aggoun">github.com/abderrahim-aggoun</a>

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Rates are indicative and vary according to project complexity. Free quote, no commitment — response within 24 hours.